

**DELAWARE DEPARTMENT OF JUSTICE  
JOB OPENING**

**Director of Consumer Protection  
Fraud & Consumer Protection Division, New Castle County**

**Opening Date: September 26, 2019**

**Closing Date: Open Until Filled**

**Job Responsibilities and Duties:** This Deputy Attorney General will serve as the Director of Consumer Protection (“Director”) and head of the Consumer Protection Unit (“CPU”) for the Delaware Department of Justice, Fraud & Consumer Protection Division, New Castle County, reporting directly to the Fraud & Consumer Protection Division Director.

The Director is responsible for all phases of management of the CPU, one of the largest units in the Department of Justice, including supervising three dozen personnel in the New Castle, Kent and Sussex County offices from a legal, administrative, and human resources standpoint, with annual expenditures of approximately \$3 million.

The Director oversees CPU enforcement of more than two dozen civil consumer laws and regulations in a variety of subject matters, including consumer fraud, deceptive trade practices, antitrust, online privacy, data security, charitable solicitations, manufactured housing, mortgage foreclosures, debt management, and telemarketing, as well as CPU enforcement of criminal laws in coordination with DOJ’s White-Collar Crime Unit.

The Director is also responsible for all local and national consumer protection enforcement by CPU during investigative and prosecution phases, including oversight of matters assigned to other Deputy Attorneys General and maintenance of an active personal caseload. The Director also supervises the operations of the DOJ’s Office of Foreclosure Prevention, the Automatic Residential Foreclosure Mediation Program, the Office of the Common Interest Community Ombudsperson, and the Office of the Manufactured Housing Ombudsperson.

The Director generates case reports to the Attorney General, Chief Deputy Attorney General and the Division Director, resolves investigative requests and issues, handles complaints from the public, recommends responses to National Association of Attorneys General (NAAG) inquiries and reports, and reviews and makes recommendations to senior leadership with respect to NAAG-sponsored or other sign-on opportunities.

The Director will also be responsible for taking a lead role in proposing consumer protection legislation, developing good working relationships with legislators and legislative policy advisors, and handling or assigning out public speaking and consumer education requests and media inquiries.

This is a significant leadership opportunity within the Department of Justice that offers an opportunity to work closely with DOJ senior leadership on major policy priorities that affect residents of the State of Delaware in many important areas.

Candidates must have very strong organizational skills, be able to work independently and meet deadlines, have a solid understanding of all facets of complex civil litigation, be able to anticipate legal issues, demonstrate leadership qualities, and exhibit substantial interpersonal skills. The strongest candidates will also have significant management experience, at least five years of complex civil litigation experience, and at least basic familiarity with financial reporting and accounting. We seek an individual with a strong commitment to working in the public interest.

**Internal applicants** should submit an updated résumé or summary of work experience, and a writing sample, to the Director of Human Resources.

**External applicants** should submit a résumé, a State Application, and a writing sample to the Delaware Department of Justice, Human Resources, 820 N. French Street, Sixth Floor, Wilmington, DE 19801, or E-mail to [DOJHR@delaware.gov](mailto:DOJHR@delaware.gov), or Fax to 302-577-5866. EOE.